

Gujarat Council of Science City

Cancellation and Refund Policy

Prior to the Date of Visit	Up to 9 AM on the Date of Visit	After 9 AM on the Date of Visit
100%	90%	No refund

- No refund will be given if claim/cancellation after 9 AM is made on the day of visit.
- Partial cancellations or modifications are not permitted.
- In case if cancellation is initiated by Gujarat Council of Science City, 100 % amount shall be refunded.
- In case if partial cancellation is initiated by Gujarat Council of Science City, 100 % amount related to partial cancellation only shall be refunded.
- Mode of payment of refund will be as per the transaction method done by customer (i.e Cash or Online transaction as the case may be).
- If amount getting debited from visitor's account and ticket not issued, Gujarat Council of Science City will refund the entire Amount electronically (as credit to the relevant credit /debit card account used for the transaction).
- The Amount will be credited in visitor's account within 10 Working days. In case reverse of amount does not happen, the visitor can reach out to GCSC on mail-gcsc@gujarat.gov.in mentioning Subject "Refund debited money on failed transaction (transaction no. <<<<>>>>)." <<<<>>>>."